



The Frightening Fine Print in Uber's Terms and Conditions

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Question: What do *bungee jumping*, *skydiving* and using *Uber* all have in common?

Answer: They *all require signing a waiver* in which you accept all risk.

Yes, it's true. Uber—the company that loves to talk about how focused it is on safety for its passengers—has made sure that it is fully protected from lawsuits by injured passengers. In its “terms and conditions” (that’s the legal contract that no one reads but which everyone must agree to before they ride) Uber has some eye-popping phrases that amount to you, their cherished customer, giving away all of your rights when things go wrong. Here’s a sampling:

- “**The company...does not intend to provide transportation services or act in any way as a transportation carrier, and has no responsibility or liability for any transportation services provided to you...**”
- “**...you agree that you shall defend, indemnify and hold the Company, its licensors and each such party’s parent organizations, subsidiaries, affiliates, officers, directors, Users, employees, attorneys and agents harmless from and against any and all claims, costs, damages, losses, liabilities and expenses**”
- “**You acknowledge and agree that you and Company are each waiving the right to a trial by jury or to participate as a plaintiff...in any purported class action or representative proceeding.**”

And of course, our personal favorite:

- “**You may be exposed to transportation that is potentially dangerous, offensive, harmful to minors, unsafe or otherwise objectionable, and...you use the application and the service at your own risk.**”

Not very reassuring, is it? While Uber works overtime to try to convince everyone it is safe, its army of lawyers has been working overtime to make sure the multi-billion dollar company and its executives don’t take the fall for anything bad that happens at the hands of one of their drivers.

To read the full text of the frightening fine print, go to <https://www.uber.com/legal/usa/terms>